Specification:

About CIM

For over 100 years, CIM has supported, represented and developed marketers, teams, leaders and the profession. We are the world's leading professional marketing body with over 28,000 members worldwide. We believe marketing is the critical factor in driving long term organisational performance. Our mission is to create marketing advantage for the benefit of professionals, business and society. In a world of increasing competition, transparency and change, finding a valued business advantage has never been as challenging. CIM strives for business leaders and opinion formers to recognise the positive contribution professional marketing can bring to their organisations, the economy and wider society. With 120 CIM study centres, in 36 countries, delivering our world-renowned qualifications and over 80 training courses, we're uniquely able to improve marketing capability at an individual and business level.

Specialist Awards

The CIM Level 6 Specialist Awards have been developed for Marketing managers and marketers working in operational and supervisory roles, who are looking to progress their strategic and management skills. Successful completion of a Specialist Award will equip the student with the knowledge, skills and understanding to support decision making within a digital context at an operational level and carry out an essential and successful professional marketing role within the workplace. These Specialist awards provide marketers with focused knowledge and expertise in specific areas of digital marketing while at the same time fitting in with either current carer goals, CPD or areas of interest within the Digital marketing sphere. These qualifications are designed to enhance skills, improve career prospects, and demonstrate a high level of proficiency in a particular marketing area.

CIM Level 6 Specialist Awards:



Specialist Award in Content Strategy

Aim:

Content marketing is fundamental for addressing important audience questions as well as building trust, developing relationships and improving conversions. This Specialist Award provides a strategic approach to content marketing that aligns to wider corporate and marketing goals. You will gain skills to enable the creation an effective content strategy and manage its implementation, including the provision of appropriate copy for a variety of audiences.

Specialist Award Content: Content Strategy

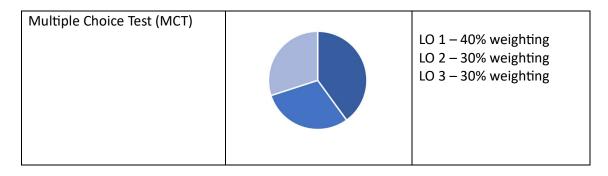
Level 6	Credit value: 9	Total Qualification Time: 90 hours
		Guided Learning Hours: 70 hours

Purpose Statement

This Specialist Award develops knowledge and skills to enable a strategic approach to content planning and creation. It covers three areas: the first area develops skills to create a targeted content strategy to deliver organisational objectives, the second area covers how content can be successfully planned and distributed; and the third area develops skills to create effective copy for a variety of target audiences.

Assessment

Learning Objective Weighting



Learning Outcomes	Assessment criteria	Indicative content
The learner will:	The learner can:	
1. Develop a targeted	1.1 Develop content	Purpose and goals,
content strategy	marketing goals to meet wider marketing goals	audience, customer journey, story, content pillars, process and measurement
	1.2 Prepare a content	Models for content
	strategy to deliver on	effectiveness (Hub, Hero
	content goals	and Hygiene model).
		Content scheduling. Key word research
2. Plan the creation and	2.1 Recommend relevant	Content plan, content
distribution of effective	content formats to deliver	formats, content driven
content	content marketing goals	experience, content curation, media channels,
	2.2 Recommend suitable paid and owned channels to distribute content	KPIs and metrics. Artificial Intelligence (AI)
3. Formulate effective copy for a targeted audience	3.1 Identify key characteristics of target audiences	Customer journey stages, personas. Principles of copywriting, structure, calls to action
	3.2 Recommend copy for a variety of content formats	

Assessment

The assessment methodology for the CIM Level 6 Specialist Awards are assessed via onscreen Multiple Choice Test (MCT). The MCT will utilise a variety of Multiple Choice Question (MCQ) Types allowing for the assessment of higher order thinking and different levels of cognitive demand.

When are results issued?

Results will be issued within 12 weeks of assessment sitting/submission. Results are made available to learners via e-mail and online via MyCIM portal. Certificates will be issued for each Specialist Award achieved.

Grading

Distinction (D) (80%+) 40-50 Marks Merit (M) (70-79%) 35-39 Marks Pass (P) (60-69%) 30-34 Marks Fail (F) (0-59%) 0-29 Marks

Modes of study

Enrolment at a CIM Accredited Study Centre is required to study a CIM Specialist Award. The following modes of study are available:

- Face to face
- Blended
- Online
- Revision Support

Please visit http://www.cim.co.uk/study-centres for more information on which centres offer CIM qualifications and mode of study.

Specialist Awards Glossary

Level – this positions the level of the Specialist Award within the Regulated Qualifications Framework (RQF).

Credit value – each Specialist Award has a credit value which indicates how many credits are awarded when completed. The credit value also gives an indication of how long it will normally take to achieve a qualification. One credit usually equates to 10 hours of learning.

Total Qualification Time – this is the average amount of time it will take to complete the Specialist Award. This includes guided learning hours, practical and work-based learning, assessment preparation time and assessment time.

Purpose statement – gives a summary of the purpose of the Specialist Award. Assessment – gives the assessment methodology for the Specialist Award.

Weighting – outlines the weighting for each of the Specialist Award learning outcomes. Specialist Awards Specification: Content Strategy
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Learning outcome – the learning outcomes of the Specialist Award sets out what a learner will know, understand or be able to do as a result of successful completion.

Assessment criteria – specify the standard required to achieve each of the learning outcomes.

Indicative content – provides guidance on what is required to achieve the assessment criteria and related learning outcomes, however it is not intended to be an exhaustive list.

What do we mean by Command Words

Command words are used in every question/task/sub-task and are designed to inform the approach to the assessment. The list of command words below enables a clear indication of what is required at Level 6.

Level 6 Command Words

Command word, outlined explanation	Interpretation of command word
Analyse	Analyse new and/or abstract data and
Examine a topic together with thoughts and	schools of thought and consider alternative
judgements about it	solutions and outcomes independently,
	using a range of appropriate models,
	principles and definitions. Compare and
	analyse alternative models using
	appropriate rationale and criteria.
Appraise	Provide a comprehensive and detailed
Evaluate, judge or assess	critique of the subject area demonstrating
	an in-depth understanding and awareness.
Argue	Engage in debate in a professional manner
Provide reasoned arguments for or against	evidencing a comprehensive understanding
a point and arrive at an appropriate	and application of key principles.
conclusion	
Assess	Synthesise and assess new and/or abstract
Evaluate or judge the importance of	information and data in the context of a
something, referring to appropriate schools	broad range of problems, using a range of
of thought	techniques.
Collect	Systematically gather a series of items over
Systematically gather a series of items over	a period of time which demonstrate a
a period of time	critical understanding of the principal
	theories and concepts of the marketing
	discipline.

Compare and contrast Look for similarities and differences between two or more factors leading to an informed conclusion	Synthesise and analyse the similarities and differences between two or more contexts.
Create Bring something into existence for the first time	Create a range of products of work relevant to marketing that demonstrate originality and creativity. Use a few skills that are specialised, advanced or at the forefront of marketing.
Define Write the precise meaning of a word or phrase. Quote a source if possible.	Define key words and terminology relevant to one or more specialisms some of which is informed by or at the forefront of the marketing discipline.
Demonstrate Explain using examples	Explain a broad range of ideas persuasively and with originality, using a wide variety of illustrative examples to underpin findings and exemplify points.
Describe Give a detailed account of something	Synthesise and analyse new and/or abstract ideas and information and present a clear description and account of the findings.
Determine Use research to check or establish something	Execute a defined project of research, development or investigation to identify evidence to support a course of action. Make judgements where data/information is limited.
Develop Take forward or build on given information	Build on detailed knowledge of marketing principles, theories and concepts using originality, creativity and insight. Use a combination of routine and advanced/specialist skills to develop complex ideas.
Discuss Investigate or examine by argument and debate, giving reasons for and against	Produce detailed and coherent arguments in response to well-defined and abstract problems using relevant marketing language.
Evaluate Make an appraisal of the worth (or not) of something, its validity, reliability, effectiveness, applicability	Select from a range of techniques to critically evaluate complex, contradictory information to support conclusions and recommendations and in the process review its reliability, validity and applicability.
Explain Make plain, interpret and account for, enlighten, give reasons for	Present complex information evidencing comprehensive knowledge, understanding and application of key principles.



Identify List the main points or characteristics of a	Critically identify elements of complex marketing problems and issues.
given item	marketing problems and issues.
Illustrate	Apply a wide variety of illustrative examples
Give examples to make points clear and	to underpin findings supported by
explicit	references to wider reading to make points clear and explicit.
Justify	Communicate well-structured and coherent
Support recommendations, explanations or	arguments relevant to marketing.
arguments, with valid reasons for and	
against	
Outline	Selectively identify valid and relevant
Set out main characteristics or general	information from a range of sources,
principles, ignoring minor details	making judgements where
Plan	data/information is limited. Produce a structured proposal for planned
Put forward a proposal for a course of	stages to achieve a goal in professional
action, usually to achieve a goal	contexts that include a degree of
, ,	unpredictability. Interpret, use and evaluate
	numerical/financial data to achieve the end
	goal.
Present	Make formal presentations about
Exhibit something to others	specialised topics to informed audiences
	that include professional peers, senior
Recommend	colleagues and specialists. Produce reliable and valid conclusions and
Put forward proposals, supported by a clear	proposals based on abstract data and
rationale	situation, appropriately contextualised to a
	marketing context.
Reflect	Review and critically analyse a range of
Think carefully about something; consider	complex issues in order to assess reasons
something; review something that has	for an item's success or failure and/or to
happened or has been done	identify improvements that can be made.

For further information about all CIM qualifications please visit: www.cim.co.uk